



WARRANTY STATEMENT

EMH Enterprises is not associated with any parts suppliers so therefore acts as an agent in any event of a parts Warranty claim hence the statement below. Any warranty offered shall only apply to the original owner of the said vehicle at the time of this repair and is not transferable.

Supplied & fitted parts carry a manufacturers 12 month or 10,000 miles warranty from fitted date unless otherwise specified (service items exc). labour costs are not always met by suppliers. Any claims must be supported by the supplied customer invoice and paid for in advance this is due to failed part/s have to be sent back to the manufacturer for testing etc, once it is agreed that it is a genuine warranty claim then you will be reimbursed minus any non agreed fees for labour etc.

Due to charges for debit and credit cards there will be a 3% handling charge in the event of warranty claims. Successful warranty claim/s will be reimbursed less any labour costs not agreed by the supplying parts agent via the exact method of payment received. This warranty will be enforceable to the original parts supplier.

ECU/MECHATRONIC inc some dashpod repairs warranty repair statement.

Some ECU/DSG mechatronic repair work will carry a lifetime warranty for the repaired unit only exc any labour charges, oils gaskets etc, this warranty shall only apply during the ownership of this vehicle to the person/s named on this invoice and is non transferable. Please note a full copy of this invoice will be required for any warranty claims, without this invoice any claim/s will be rejected. This warranty only applies to the submission of the original item/s for repair.

Please note - the warranty shall only apply whilst the company that carried out the subletted repair/s remains in business.

“Terms and Conditions”

Most parts supplied and fitted by EMH Enterprises will carry a 12 month or 10,000 mile warranty ,in most instances this will cover both parts and labour. Where a sublet repair is carried out via a third-party repair service they will not accept any claims for labour just the initial repair they carried out.

There will be instances where the availability of certain parts will not be available through the network of parts suppliers normally used by EMH Enterprises, in these instances they may only cover the part only and no labour charges.

As an independent vehicle repair agent, the business acts as an agent only for parts fitted in respect of the business, any warranty claims are subject to terms and conditions applied by the parts selling agent.

If there are known issues on any particular make and model of vehicle where a respective replacement part should have replaced at the time of the initial repair and has not been replaced the parts supplying agent may reject any claim for warranty whether this part is responsible for the failure or not, EMH Enterprises has to act in accordance with any parts suppliers' terms and conditions.

Lastly in the event of a claim for warranty any repair work will need to be paid for by the customer at the time of the repair and in the event of a successful claim you will receive a refund minus any fees not paid by the supplying agent in resolving the repair, i.e. labour fees etc.

As stated previously EMH Enterprises acts as an agent for any parts supplied and fitted in respect of the business and is in no way responsible for any failure in response to warranty issues etc.

These terms and conditions do not affect your normal statutory rights.